

NEW:
EASY CLAIM

SUBMIT
YOUR CLAIMS FOR
REIMBURSEMENT
IN JUST A FEW
CLICKS

MEDICAL
EXPENSES COVERED
FROM THE 1ST EURO SPENT

AMBASSADE

THE BEST COMBINATION FOR YOUR
INTERNATIONAL INSURANCE COVER

2017



Download our free mobile applications,
APRIL Expat and Easy Claim!



Follow us on Facebook and Twitter

 www.facebook.com/AprilExpat

 www.twitter.com/AprilExpat



AMBASSADE, COMPREHENSIVE INSURANCE FOR EXPATRIATES

Ambassade is an insurance solution designed for expatriates of any nationality spending more than a year abroad anywhere in the world. Whether you're going abroad alone or with your family, this policy provides comprehensive and fully flexible cover for medical expenses, repatriation assistance, personal liability (private capacity)/legal assistance, death/loss of autonomy and income protection.

À LA CARTE COVER

Routine or unforeseen healthcare expenses?

Ambassade covers your medical expenses from the 1st euro spent with flexible benefits to suit your needs:

- **3 options** depending on your requirements with varying reimbursement upper limits **up to €2,000,000** (Essentielle, Medium, Extenso), and **3 levels of cover** (Hospitalisation only, Hospitalisation + Routine healthcare-Maternity, Hospitalisation + Routine healthcare-Maternity + Optical-Dental care),
- choose from reimbursement at **100%, 90% or 80% of actual costs**,
- **direct payment of hospital charges**: we can arrange for your hospital bills to be settled directly. This means you have nothing to pay to the hospital. We'll take care of it!
- **medical advisory service**: a team of doctors at your service 24/7 to answer questions about your health.

Need assistance during your stay?

APRIL Assistance will organise your medical repatriation to your country of nationality or to the most suitable hospital at any time of the day or night. We will also cover travel and accommodation costs of a relative visiting you.

Held personally liable to a third party?

You are covered for damage caused to a third party in a private capacity.
Your children are also insured for extra-curricular activities.

A POLICY SPECIALLY DESIGNED FOR EXPATRIATES

> Medical cover from the 1st euro with:

- an upper limit up to €2,000,000
- life-time benefits: you are covered for as long as you want and your premiums do not increase according to your level of expenditure

> E-claims service: an easy way to send us your claims for reimbursement from the Customer Zone or using the Easy Claim app

> Temporary extension of cover to your country of nationality

> Translation and legal support services to help with administrative formalities and paperwork

> Wide range of premium payment facilities

E-CLAIMS
SERVICE



OUR MULTILINGUAL TEAMS AT YOUR SERVICE:



by telephone: +33 (0)1 73 03 41 29
Monday to Friday from 8.30 am to 6 pm - Paris time



by email: conseillers.expats@april-international.com



at our offices: 110, avenue de la République
75011 Paris - FRANCE

HEALTHCARE COSTS WORLDWIDE

With Ambassade international insurance, you're protected from anything that might threaten to disrupt your time abroad, whatever your destination.



Laurent and his family have been living in **New York** for two years. Following a heart attack, his doctors recommended him a heart surgery. How much was his hospital bill?

> **USD 75,800**
approx. €58,640



Clive has been working in **Shanghai** for many years. One morning, he felt unwell at work. A colleague took him to hospital. How much did the tests cost?

> **CNY 5,275**
approx. €652

Leila went to live in **London** in 2015. When a lump appeared on her wrist, she went to see a doctor who removed a cyst. How much would it have cost if she hadn't been insured?

> **GBP 1,345**
approx. €1,675

A photograph of Big Ben and a red double-decker bus in London.

Romain and Amélie are involved in a large-scale project: buying and renovating a riad in **Ouarzazate**. During the works, Romain injured his back. How much did his physiotherapy cost?

> **MAD 1,866**
approx. €168

A photograph of a riad in Ouarzazate, Morocco.

Marco has been living in **Sydney** for over 3 years. On his way to dinner with friends, he lost control of his vehicle and hit a sign-post. How much was he charged for the ambulance and hospitalisation?

> **AUD 21,760**
approx. €17,502

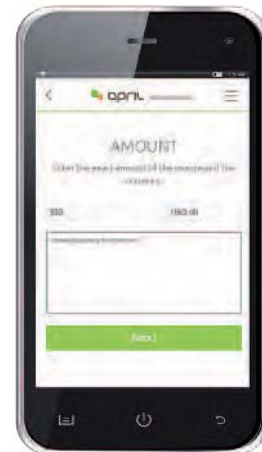
A photograph of the Sydney Opera House.

The costs shown refer to cases handled by our Medical Department. They are provided for information purposes only and have no contractual value. The currency exchange rates used are those in force at the time the treatment was received.



EASY CLAIM: YOUR REIMBURSEMENTS ARE JUST A CLICK AWAY!

To submit your claims for reimbursement,
choose the simple option with the Easy Claim app.



WHAT ARE THE ADVANTAGES OF THE EASY CLAIM SERVICE?

There's no need to send us the originals of your medical bills and prescriptions.

So you:

- > avoid postal charges,
- > get faster reimbursements,
- > save time thanks to streamlined procedures.

WHEN CAN I USE THE EASY CLAIM SERVICE?

You can send us your healthcare reimbursement claims via the app, **for all bills up to €400**.

However, you will need to keep your original documents.

If you have bills for amounts over €400, please send them to us by post.

HOW DO I ACCESS THE EASY CLAIM SERVICE?

You can access Easy Claim at any time from:

- > your **mobile** or **tablet**, by downloading the app from the Apple Store, Google Play or the Windows Store,
- > the **Customer Zone**, in the "Your reimbursements" section.

HOW DO I USE THE EASY CLAIM APP?

- 1 Download the Easy Claim app.
- 2 Log in with your Customer Zone username.
- 3 Submit your claim for reimbursement by:
 - > entering the beneficiary and the cost of the treatment or procedure
 - > noting the anti-fraud code on your original documents,
 - > adding photos of your medical bills and prescriptions,
 - > sending it to us with just one click!
- 4 Then simply wait to be notified that your claim has been processed.



**THE AMBASSADE
POLICY
OFFERS FULLY
FLEXIBLE COVER**



MEDICAL EXPENSES

- > 3 options
- > 3 levels of cover
- > 3 percentages of reimbursement adjusted to your protection requirements and budget

REPATRIATION ASSISTANCE

**PERSONAL LIABILITY (PRIVATE CAPACITY)
AND LEGAL ASSISTANCE**

DEATH AND TOTAL AND IRREVERSIBLE LOSS OF AUTONOMY

Choose a lump sum between €20,000 and €400,000

INCOME PROTECTION

Daily income protection benefit from €20 to €200

CUSTOMISE IN 3 EASY STEPS YOUR MEDICAL COVER TAILORED TO YOUR BUDGET AND YOUR DESTINATION COUNTRY

1

CHOOSE THE BENEFITS FOR WHICH YOU WOULD LIKE TO BE COVERED

Hospitalisation only



Hospitalisation



Routine healthcare-
Maternity



Hospitalisation



Routine healthcare-
Maternity



Optical-Dental care



2

CHOOSE THE LEVEL OF REIMBURSEMENT FOR THE SELECTED BENEFITS

ESSENTIELLE

reimbursements up to
€750,000
with **basic** cover

MEDIUM

reimbursements up to
€1,500,000
with **intermediate** cover

EXTENSO

reimbursements up to
€2,000,000
with **generous** cover

3

ECONOMICAL OPTION



By default we propose a cover at 100% of actual costs.

You can however reduce your premium by choosing reimbursement at **90%** or **80%** of actual costs for Routine healthcare-Maternity and Optical-Dental cover.

Hospitalisation cover will nevertheless remain at 100% of actual costs.

COMPREHENSIVE MEDICAL COVER AND INNOVATIVE BENEFITS

OPTION COMPARISON		ESSENTIELLE	MEDIUM	EXTENSO
HOSPITALISATION	You have an operation for appendicitis	private room up to €50 per day	private room up to €100 per day	private room up to €200 per day
ROUTINE HEALTHCARE	You consult a GP	100% of actual costs up to €50 per consultation	100% of actual costs with no upper limit for your first 2 consultations per year*	100% of actual costs with no upper limit for your first 5 consultations per year*
	You go to the chemist	the cost of your medicines is covered**	the cost of your medicines is covered**	the cost of your medicines is covered**
	You consult an osteopath	this consultation will not be covered	alternative medicine covered up to €1,000 per year, up to €150 per session	alternative medicine covered up to €1,500 per year, up to €200 per session
OPTICAL DENTAL CARE	You buy glasses	frame and lenses covered up to €150 per year (contact lenses up to €100 per year)	frame and lenses covered up to €350 per year (contact lenses up to €200 per year)	frame and lenses covered up to €650 per year (contact lenses up to €300 per year)
	Your child needs orthodontic treatment	the treatment will not be covered	covered up to €800 per year per child for a maximum of 2 years	covered up to €1,200 per year per child for a maximum of 3 years

* Reimbursement of any additional consultations will be capped. ** Within the limits of the selected option.

A QUICK LOOK AT THE AVAILABLE COVER

- > **Hospitalisation** covered at 100% of actual costs, with **private room** covered up to €200 per day
- > Your first consultations with a **general practitioner** or **specialist** uncapped (unless under Essentielle option) and each additional consultation covered up to €180
- > **Diagnostic tests, X-rays** and **medicines** covered at 100% of actual costs
- > **Speech therapy** for your children reimbursed at 100% of actual costs
- > **Alternative medicine** including osteopathy, homoeopathy and acupuncture, etc. covered up to €1,500 per year
- > **Vaccines required for travel** covered up to €150 per person per year, other vaccines reimbursed at 100% of actual costs
- > **Screening** covered at 100% of actual costs
- > Preventative cover up to €1,000 per person per year including reimbursement of **anti-malarial treatment**
- > **Dental treatment, dentures and implants** reimbursed up to €2,000 during the 1st year and up to €2,500 the following years
- > **Spectacles (frame and lenses)** reimbursed up to €650 per person per year

PREVENTATIVE MEDICAL COVER FOR THE WHOLE FAMILY

With Ambassade, you are covered for:

- > anti-malarial treatment and vaccines whether or not required for travel (yellow fever, influenza, etc.)
- > smoking cessation support (treatment and medication)
- > screening for the whole family: hepatitis B, hearing tests, cancer screening (breast, cervix, prostate etc.), papillomavirus screening (sexually transmitted infections)

For your children:

- > neonatal screening
- > regular check-ups with your doctor or pediatrician
- > vaccines (chicken pox, German measles, measles, whooping-cough etc.)
- > orthodontics costs



BENEFITS

COMPREHENSIVE COVER DESIGNED FOR EXPATRIATES

1 > MEDICAL EXPENSES

OPTIONS	ESSENTIELLE	MEDIUM	EXTENSO
MAXIMUM AMOUNT OF MEDICAL EXPENSES PER INSURANCE YEAR AND PER INSURED INDIVIDUAL	€750,000	€1,500,000	€2,000,000

HOSPITALISATION* (excluding routine healthcare, maternity and optical and dental care) 			
OPTIONS	ESSENTIELLE	MEDIUM	EXTENSO
Medical, surgical hospitalisation <small>see definition p12</small> or day hospitalisation <small>see definition p12</small> ; Transfer by ambulance (if hospitalisation is covered by APRIL International) Hospital room and board Medical and surgical fees Pathology, diagnostic tests and drugs Medical procedures	100% of actual costs <small>see definition p12</small>	100% of actual costs <small>see definition p12</small>	100% of actual costs <small>see definition p12</small>
Private room (including telephone, television and internet charges)	100% of actual costs, up to €50 per day	100% of actual costs, up to €100 per day	100% of actual costs, up to €200 per day
Home care	100% of actual costs	100% of actual costs	100% of actual costs
Direct payment of hospital charges <small>see definition p12</small>	provided on request 24 hours a day, if prior agreement has been obtained	provided on request 24 hours a day, if prior agreement has been obtained	provided on request 24 hours a day, if prior agreement has been obtained
Consultation following hospitalisation/day surgery 30 days before and after hospitalisation (hospital certificate required)	100% of actual costs	100% of actual costs	100% of actual costs
Parent accommodation	100% of actual costs, up to €30 per day (for children under 16)	100% of actual costs, up to €45 per day (for children under 16)	100% of actual costs, up to €60 per day (for children under 16)
Hospitalisation for the treatment of mental or nervous disorders	not covered	100% of actual costs, up to 30 days per year	100% of actual costs, up to 30 days per year

* All periods of hospitalisation (excluding day hospitalisation) are subject to prior agreement see definition p12. An excess of 20% will be applied if you do not follow this procedure before your admission to hospital.

BENEFITS (CONTINUED)

COMPREHENSIVE COVER DESIGNED FOR EXPATRIATES

HOSPITALISATION*

(excluding routine healthcare, maternity and optical and dental care)



OPTIONS	ESSENTIELLE	MEDIUM	EXTENSO
Treatment in a specialist re-education unit following hospitalisation covered by APRIL International	100% of actual costs, up to 30 days	100% of actual costs, up to 30 days	100% of actual costs, up to 30 days
Emergency reconstructive dental surgery following an accident	not covered	100% of actual costs	100% of actual costs
Cancer treatment (chemotherapy and radiotherapy)	100% of actual costs	100% of actual costs	100% of actual costs
Treatment of AIDS	100% of actual costs	100% of actual costs	100% of actual costs
Organ transplant	100% of actual costs	100% of actual costs	100% of actual costs

* All periods of hospitalisation (excluding day hospitalisation) are subject to prior agreement. An excess of 20% will be applied if you do not follow this procedure before your admission to hospital.

IMPORTANT

- Under the Hospitalisation only level, **in the event of an accident** and on production of a medical certificate, you are also covered for routine healthcare up to €75 per treatment and €1,000 per person per year (including dental treatment and prosthetics - other than dentures and implants).
- You may choose reimbursement of Routine healthcare-Maternity and Optical and Dental cover at 90% or 80% of actual costs (the upper limits stay the same and Hospitalisation is still covered at 100% of actual costs).

ROUTINE HEALTHCARE



OPTIONS

ESSENTIELLE

MEDIUM

EXTENSO

MEDICAL EXPENSES (excluding maternity, medically assisted procreation and dental care)

Consultations and visits

General practitioners	100% of actual costs up to €50 per consultation	100% of actual costs (limited to €80 for each additional consultation after the first 2 per year)	100% of actual costs (limited to €130 for each additional consultation after the first 5 per year)
Specialists	100% of actual costs up to €80 per consultation	100% of actual costs (limited to €110 for each additional consultation after the first 2 per year)	100% of actual costs (limited to €180 for each additional consultation after the first 5 per year)
Psychiatrists	not covered	100% of actual costs, up to 5 consultations per year	100% of actual costs, up to 5 consultations per year

Medical auxiliaries**

Nursing care, speech therapists, orthoptists, pedicurists-podiatrists**	100% of actual costs	100% of actual costs	100% of actual costs
Physiotherapy, occupational therapy, logopedics and psychomotor therapy**	100% of actual costs, up to €500 per year	100% of actual costs, up to €1,000 per year, up to €150 per session	100% of actual costs, up to €1,500 per year, up to €200 per session

** Requires a prior agreement. Courses of treatment are subject to prior agreement if more than 20 sessions are prescribed per insurance year.

**DIRECT PAYMENT OF YOUR
HOSPITAL CHARGES
WORLDWIDE - 24/7**

**EASY CLAIM SERVICE
FOR MEDICAL BILLS
UP TO €400**


ROUTINE HEALTHCARE




OPTIONS	ESSENTIELLE	MEDIUM	EXTENSO
Alternative medicine			
Consultations with osteopaths, homoeopaths, chiropractors, acupuncturists, herbalists and dieticians	not covered	100% of actual costs, up to €1,000 per year, up to €150 per session	100% of actual costs, up to €1,500 per year, up to €200 per session
Drugs when prescribed by a doctor			
Medicines and treatments (including homoeopathy and herbal medicine)	100% of actual costs	100% of actual costs	100% of actual costs
Laboratory tests, X-rays and other medical techniques not carried out in a hospital environment	100% of actual costs	100% of actual costs	100% of actual costs
Diagnostic tests and medical treatment lasting less than 24 hours in a hospital environment (including laboratory tests and X-rays)	100% of actual costs, up to €500 per day	100% of actual costs, up to €700 per day	100% of actual costs, up to €1,000 per day
Treatment of cancer and AIDS	100% of actual costs	100% of actual costs	100% of actual costs
PREVENTION AND SCREENING			
Vaccines	100% of actual costs, (up to €50 per year for vaccines required for travel see definition p12)	100% of actual costs, (up to €100 per year for vaccines required for travel see definition p12)	100% of actual costs, (up to €150 per year for vaccines required for travel see definition p12)
Screening for cancer of the breast, cervix, mouth, skin, prostate and colorectal cancer	100% of actual costs	100% of actual costs	100% of actual costs
Other types of screening (hepatitis B, hearing tests, neonatal screening, HIV etc.)	100% of actual costs	100% of actual costs	100% of actual costs
Anti-malarial treatments	not covered	100% of actual costs, up to €500 per year	100% of actual costs, up to €1,000 per year
One health check-up every 2 years			
Smoking cessation support			
Bone density screening			
MEDICALLY ASSISTED PROCREATION: waiting period see definition p12 12 months***			
Drugs, in vitro fertilisation, diagnostic tests, follow-up examinations	not covered	100% of actual costs, up to €1,000 per year	100% of actual costs, up to €1,500 per year
ADOPTION: waiting period 12 months			
Transport and procedural costs	not covered	not covered	100% of actual costs, up to €4,000 in zone 1 and €2,500 in zones 2, 3 and 4

*** The waiting period may be shortened if you previously had equivalent or higher level of cover which was cancelled since less than one month. Proof of this previous insurance and the Exit certificate must be produced.

BENEFITS (CONTINUED)

ROUTINE HEALTHCARE 			
OPTIONS	ESSENTIELLE	MEDIUM	EXTENSO
MEDICAL ADVISORY SERVICE			
A team of doctors will answer your questions and assist with medical formalities	not covered	telephone contact with a team of doctors available 24/7	telephone contact with a team of doctors available 24/7
THERMAL CURE AND MINERAL TREATMENTS**: waiting period 12 months***			
Valid for 3 months following hospitalisation of more than 10 days or childbirth covered by APRIL International	not covered	not covered	100% of actual costs, up to €500 per year
EQUIPMENT AND PROSTHETICS**: (excluding eye and dental care)			
Without hospitalisation	100% of actual costs, up to €150 per prosthetic	100% of actual costs, up to €300 per prosthetic	100% of actual costs, up to €600 per prosthetic
If hospitalisation is covered by APRIL International	100% of actual costs, up to €1,000 per hospitalisation	100% of actual costs, up to €3,000 per hospitalisation	100% of actual costs, up to €4,000 per hospitalisation

MATERNITY*** 			
OPTIONS	ESSENTIELLE	MEDIUM	EXTENSO
Waiting period 10 months			
Direct payment of hospital charges in the event of childbirth	provided on request 24 hours a day, if prior agreement has been obtained	provided on request 24 hours a day, if prior agreement has been obtained	provided on request 24 hours a day, if prior agreement has been obtained
Childbirth: hospital charges, private room, living expenses and medical and surgical fees	100% of actual costs, up to €3,500 per pregnancy (increased to €7,000 per pregnancy in case of surgical delivery)	100% of actual costs, up to €5,000 per pregnancy (increased to €10,000 per pregnancy in case of surgical delivery)	100% of actual costs, up to €8,000 per pregnancy (increased to €16,000 per pregnancy in case of surgical delivery)
Home birth			
Consultations, drugs, tests and pre and post natal care			
Post natal physiotherapy			
Prenatal classes (held by a doctor or midwife)			
HIV screening as part of prenatal tests			
Screening for chromosomal abnormalities			
Complications of pregnancy and childbirth	100% of actual costs	100% of actual costs	100% of actual costs

* All periods of hospitalisation (excluding day hospitalisation) are subject to prior agreement. An excess of 20% will be applied if you do not follow this procedure before your admission to hospital.

** Requires a prior agreement. Courses of treatment are subject to prior agreement if more than 20 sessions are prescribed per insurance year.

*** The waiting period may be shortened if you previously had equivalent or higher level of cover which was cancelled since less than one month. Proof of this previous insurance and the Exit certificate must be produced.

BENEFITS (CONTINUED)

COMPREHENSIVE COVER DESIGNED FOR EXPATRIATES

OPTICAL AND DENTAL CARE



OPTIONS

ESSENTIELLE

MEDIUM

EXTENSO

DENTAL CARE: waiting period 3 months** for dental treatment, periodontology and endodontics and 6 months** for dentures, implants and orthodontics

Treatment	100% of actual costs, up to €300 per tooth, up to €500 per year and up to €1,500 per year from the second year	100% of actual costs, up to €500 per tooth, up to €800 per year and up to €2,000 per year from the second year	100% of actual costs, up to €650 per tooth, up to €2,000 per year and up to €2,500 per year from the second year
Dentures and implants*			
Periodontology (treatment of receding gums & gum disease) and endodontics	not covered		
Orthodontics* up to age 16	not covered	100% of actual costs, up to €800 per year, for a maximum of 2 years	100% of actual costs, up to €1,200 per year, for a maximum of 3 years

OPTICAL CARE: waiting period 6 months**

Frame and lenses	100% of actual costs, up to €150 per year	100% of actual costs, up to €350 per year	100% of actual costs, up to €650 per year
Laser eye surgery	not covered	not covered	
Contact lenses including disposable lenses	100% of actual costs, up to €100 per year	100% of actual costs, up to €200 per year	100% of actual costs, up to €300 per year

* Requires a prior agreement.

** The waiting period may be shortened if you previously had equivalent or higher level of cover which was cancelled since less than one month. Proof of this previous insurance and the Exit certificate must be produced.

DEFINITIONS

- > **Actual costs:** total medical expenses charged to you.
- > **Day hospitalisation:** hospitalisation of less than 24h where you are allocated a bed but do not stay overnight.
- > **Direct payment of hospital charges:** under all medical expenses options, if you are hospitalised (for more than 24h or day hospitalisation), we can pay your hospital charges on your behalf: we will contact the hospital to settle your bill and you have nothing to pay up front. You are also entitled to an advance payment in the event of childbirth.
- > **Excess:** sum for which you are responsible in the settlement of a claim.
- > **Hospitalisation:** stay of more than 24h (with or without surgery) in a public or private hospital as a result of illness or accident.
- > **Prior agreement:** certain medical treatments and procedures require the prior agreement of our Medical Examiner. The practitioner prescribing these treatments or procedures must provide you with a prior agreement form and a detailed breakdown of costs before incurring any corresponding treatment.
- > **Vaccines required for travel:** Cholera, Hepatitis A, Hepatitis B, Hepatitis C, Japanese encephalitis, Leptospirosis, Meningitis, Rabies, Rotavirus (gastro-enteritis), Tick-borne encephalitis, Tuberculosis, Typhoid fever, Yellow fever.
- > **Waiting period:** period defined in the policy during which no benefits are paid. The waiting period applies from the effective date of cover as mentioned on the Membership certificate.

DISCOVER OUR EXCLUSIVE BENEFITS!

Direct payment of your hospital charges worldwide.

If you are hospitalised (for more than 24 hours or day hospitalisation) we can pay your hospital charges on your behalf: we will contact the hospital to settle your bill and you have nothing to pay up front. This service is subject to prior agreement.

GOING TO THE UNITED STATES?

Exclusive services are available to you:

- > **access to one of the leading healthcare networks in the United States:** almost 490,000 doctors and more than 5,000 hospitals, with no cash advance required; we'll settle your bill directly. This service is available for:
 - consultations with GPs and specialists,
 - tests,
 - X-rays,
 - medical examinations and treatment,
 - medical auxiliaries.



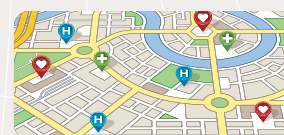
- > **a third party pharmacy card:** no cash advance required in more than 57,000 pharmacies in the USA.



- > **doctor's home visits:** no waiting in the emergency room and no cash advance required.



- > **a geolocation service** enabling you to access our US network of medical service providers in just a few seconds and find the nearest doctor, pharmacy or hospital!



GOING TO MEXICO?

Access our network comprising **nearly 850 partner healthcare practitioners and more than 37 hospitals** in Mexico, where **no cash advance** is required.

You are entitled to the direct payment of the following medical expenses:

- > hospitalisations,
- > consultations with GPs and specialists,
- > diagnostic tests,
- > X-rays,
- > rehabilitation sessions.



On demand, we will make an appointment for you with the healthcare professional best suited to your needs (GPs and specialists, physiotherapists and diagnostic laboratories).

2017 PREMIUMS FOR MEDICAL COVER

ANNUAL PREMIUMS 2017 (ALL TAXES INCLUDED) IN EUROS FOR EFFECTIVE DATES UP TO 16/12/2017

To calculate your premium, check the zone for your destination country. If you require worldwide cover, you should choose zone 1.

Zone 1: Canada, Japan, Switzerland, The Bahamas, United States.

Zone 2: Brazil, China, Hong Kong, Russia, Singapore, United Kingdom.

Zone 3: Albania, Andorra, Armenia, Australia, Austria, Azerbaijan, Belarus, Belgium, Bosnia-Herzegovina, Bulgaria, Cambodia, Chile, Croatia, Cyprus, Denmark, Estonia, Faroe Islands, Finland, France, Georgia, Germany, Gibraltar, Greece, Hungary, Iceland, Indonesia, Ireland, Israel, Italy, Latvia, Lebanon, Liechtenstein, Lithuania, Luxemburg, Macedonia, Malaysia, Malta, Mexico, Moldavia, Monaco, Montenegro, New-Zealand, Norway, Poland, Portugal, Romania, San Marino, Serbia, Slovakia, Slovenia, Spain, Sweden, Svalbard and Jan Mayen, Taiwan, Thailand, The Czech Republic, The Netherlands, Ukraine, United Arab Emirates, Vatican State, Venezuela.

Special case: France

You cannot select France as your main destination country. However, if you wish to be covered for your healthcare expenses also in France, you need to select zone 3 (or a superior zone: 1 or 2 if your main destination country is located in one of these two zones).

For an expatriation to France, we recommend our **Euro Cover +** insurance solution.

Zone 4: Any country not listed under zones 1, 2 and 3.

IMPORTANT

- **The premiums below correspond to cover at 100% of actual costs.**
You can reduce your premium by choosing reimbursement at 90% or 80% of actual costs for Routine healthcare-Maternity and Optical-Dental care (Hospitalisation cover will nevertheless remain at 100% of actual costs).
- **Calculation of premium for cover at 90% or 80% of actual costs:**
Calculation of premium for a cover at 90% of actual costs: the premium corresponding to the option selected x 0.9 (does not apply to the Hospitalisation only cover)
Calculation of premium for cover at 80% of actual costs: the premium corresponding to the option selected x 0.8 (does not apply to the Hospitalisation only cover)
- The level of the family premium depends on the age of the eldest person.
- The upper age limit for application is 70 inclusive.
Your policy is life-long: your cover does not stop when you reach a set age and you are insured for as long as you want.



Examples of premium calculation:

- Alice (29) is an expatriate in the US (zone 1). She chooses the Extensio option with Hospitalisation + Routine healthcare-Maternity. To be fully covered, she opts for 100% reimbursement. Her premium is €5,772 a year.
- Nelson (36), Lynne (34) and Mary (5) are moving to Australia (zone 3). Nelson wants his family to be fully covered. He chooses the Medium option with Hospitalisation, Routine healthcare-Maternity and Optical-Dental. To reduce his premium, he opts for reimbursement at 90% of actual costs. His annual premium is €9,093.60 (€10,104 x 0.9).
- Georges (62) and Michèle (60) are spending part of their retirement in Morocco (zone 4). By selecting the Medium option with Hospitalisation only, they are covered if something goes wrong. The Hospitalisation option is only available with 100% reimbursement of actual costs. Their premium is €4,680 per year (€2,628 + €2,052).

2017 PREMIUMS FOR MEDICAL COVER

ZONE 1	ESSENTIELLE			MEDIUM			EXTENSO		
	Hospitalisation only	Hospitalisation + Routine healthcare-Maternity	Hospitalisation + Routine healthcare-Maternity + Optical Dental care	Hospitalisation only	Hospitalisation + Routine healthcare-Maternity	Hospitalisation + Routine healthcare-Maternity + Optical Dental care	Hospitalisation only	Hospitalisation + Routine healthcare-Maternity	Hospitalisation + Routine healthcare-Maternity + Optical Dental care
< 21 years	ind. €1,116	ind. €2,592	ind. €2,976	ind. €1,308	ind. €3,432	ind. €3,864	ind. €1,416	ind. €3,888	ind. €4,752
21 - 25 years	ind. €1,416 fam. €4,068	ind. €3,288 fam. €9,612	ind. €3,744 fam. €10,944	ind. €1,632 fam. €4,776	ind. €4,296 fam. €12,420	ind. €4,860 fam. €14,112	ind. €1,800 fam. €5,208	ind. €4,848 fam. €14,028	ind. €5,964 fam. €17,352
26 - 30 years	ind. €1,608 fam. €4,596	ind. €3,912 fam. €10,788	ind. €4,476 fam. €12,276	ind. €1,968 fam. €5,340	ind. €5,112 fam. €13,968	ind. €5,784 fam. €15,864	ind. €2,100 fam. €5,856	ind. €5,772 fam. €15,780	ind. €7,188 fam. €19,488
31 - 35 years	ind. €1,932 fam. €5,028	ind. €4,332 fam. €11,820	ind. €4,836 fam. €13,452	ind. €2,100 fam. €5,856	ind. €5,532 fam. €15,240	ind. €6,372 fam. €17,364	ind. €2,364 fam. €6,396	ind. €6,264 fam. €17,244	ind. €7,812 fam. €21,288
36 - 40 years	ind. €2,100 fam. €5,976	ind. €5,004 fam. €14,064	ind. €5,784 fam. €16,032	ind. €2,556 fam. €6,972	ind. €6,504 fam. €18,156	ind. €7,440 fam. €20,652	ind. €2,760 fam. €7,644	ind. €7,428 fam. €20,532	ind. €9,228 fam. €25,380
41 - 45 years	ind. €2,256 fam. €6,372	ind. €5,544 fam. €14,976	ind. €6,216 fam. €17,076	ind. €2,748 fam. €7,428	ind. €7,044 fam. €19,332	ind. €8,076 fam. €22,032	ind. €3,000 fam. €8,160	ind. €7,968 fam. €21,864	ind. €9,864 fam. €27,000
46 - 50 years	ind. €2,784 fam. €7,164	ind. €6,528 fam. €16,824	ind. €7,428 fam. €19,152	ind. €3,228 fam. €8,352	ind. €8,460 fam. €21,672	ind. €9,636 fam. €24,696	ind. €3,564 fam. €9,132	ind. €9,600 fam. €24,504	ind. €11,832 fam. €30,288
51 - 55 years	ind. €3,636 fam. €8,376	ind. €8,520 fam. €19,764	ind. €9,708 fam. €22,560	ind. €4,236 fam. €9,828	ind. €10,980 fam. €25,500	ind. €12,528 fam. €29,028	ind. €4,608 fam. €10,716	ind. €12,444 fam. €28,848	ind. €15,372 fam. €35,652
56 - 60 years	ind. €4,416 fam. €10,236	ind. €10,392 fam. €24,156	ind. €11,856 fam. €27,540	ind. €5,184 fam. €12,012	ind. €13,452 fam. €31,104	ind. €15,312 fam. €35,448	ind. €5,628 fam. €13,128	ind. €15,204 fam. €35,220	ind. €18,744 fam. €43,512
61 - 65 years	ind. €5,604 fam. €12,144	ind. €13,248 fam. €28,536	ind. €15,060 fam. €32,532	ind. €6,588 fam. €14,208	ind. €17,088 fam. €36,780	ind. €19,476 fam. €41,928	ind. €7,212 fam. €15,504	ind. €19,320 fam. €41,652	ind. €23,880 fam. €51,432
66 - 70 years	ind. €7,212	ind. €16,932	ind. €19,272	ind. €8,388	ind. €21,864	ind. €24,876	ind. €9,204	ind. €24,732	ind. €30,528
> 70 years	ind. €8,868	ind. €21,024	ind. €23,916	ind. €10,416	ind. €27,072	ind. €30,852	ind. €11,376	ind. €30,612	ind. €37,848

ZONE 2	ESSENTIELLE			MEDIUM			EXTENSO		
	Hospitalisation only	Hospitalisation + Routine healthcare-Maternity	Hospitalisation + Routine healthcare-Maternity + Optical Dental care	Hospitalisation only	Hospitalisation + Routine healthcare-Maternity	Hospitalisation + Routine healthcare-Maternity + Optical Dental care	Hospitalisation only	Hospitalisation + Routine healthcare-Maternity	Hospitalisation + Routine healthcare-Maternity + Optical Dental care
< 21 years	ind. €696	ind. €1,728	ind. €2,016	ind. €840	ind. €2,256	ind. €2,604	ind. €924	ind. €2,616	ind. €3,228
21 - 25 years	ind. €900 fam. €2,388	ind. €2,196 fam. €5,748	ind. €2,556 fam. €6,672	ind. €1,056 fam. €2,724	ind. €2,784 fam. €7,296	ind. €3,276 fam. €8,496	ind. €1,152 fam. €3,120	ind. €3,300 fam. €8,616	ind. €4,080 fam. €10,632
26 - 30 years	ind. €1,092 fam. €2,928	ind. €2,592 fam. €7,020	ind. €3,036 fam. €8,172	ind. €1,224 fam. €3,348	ind. €3,300 fam. €8,916	ind. €3,852 fam. €10,368	ind. €1,380 fam. €3,768	ind. €4,020 fam. €10,500	ind. €4,860 fam. €12,948
31 - 35 years	ind. €1,224 fam. €3,264	ind. €2,844 fam. €7,860	ind. €3,312 fam. €9,192	ind. €1,380 fam. €3,744	ind. €3,732 fam. €9,984	ind. €4,260 fam. €11,628	ind. €1,548 fam. €4,236	ind. €4,260 fam. €11,796	ind. €5,304 fam. €14,520
36 - 40 years	ind. €1,416 fam. €3,528	ind. €3,444 fam. €8,520	ind. €4,008 fam. €9,924	ind. €1,632 fam. €4,032	ind. €4,380 fam. €10,812	ind. €4,980 fam. €12,576	ind. €1,848 fam. €4,584	ind. €5,136 fam. €12,744	ind. €6,300 fam. €15,684
41 - 45 years	ind. €1,596 fam. €3,852	ind. €3,876 fam. €9,324	ind. €4,560 fam. €10,872	ind. €1,848 fam. €4,440	ind. €4,980 fam. €11,868	ind. €5,880 fam. €13,824	ind. €2,088 fam. €5,028	ind. €5,844 fam. €13,932	ind. €7,236 fam. €17,196
46 - 50 years	ind. €1,992 fam. €4,500	ind. €4,752 fam. €10,800	ind. €5,544 fam. €12,564	ind. €2,256 fam. €5,160	ind. €6,084 fam. €13,740	ind. €7,044 fam. €15,948	ind. €2,568 fam. €5,820	ind. €7,164 fam. €16,164	ind. €8,808 fam. €19,968
51 - 55 years	ind. €2,352 fam. €4,896	ind. €5,676 fam. €11,820	ind. €6,588 fam. €13,788	ind. €2,700 fam. €5,628	ind. €7,224 fam. €15,000	ind. €8,352 fam. €17,436	ind. €3,048 fam. €6,360	ind. €8,484 fam. €17,664	ind. €10,392 fam. €21,792
56 - 60 years	ind. €2,844 fam. €5,976	ind. €6,912 fam. €14,448	ind. €8,064 fam. €16,836	ind. €3,264 fam. €6,864	ind. €8,760 fam. €18,288	ind. €10,200 fam. €21,288	ind. €3,744 fam. €7,800	ind. €10,332 fam. €21,612	ind. €12,744 fam. €26,604
61 - 65 years	ind. €3,600 fam. €7,512	ind. €8,760 fam. €18,144	ind. €10,200 fam. €21,096	ind. €4,140 fam. €8,616	ind. €11,136 fam. €22,944	ind. €12,948 fam. €26,712	ind. €4,740 fam. €9,804	ind. €13,092 fam. €27,084	ind. €16,128 fam. €33,384
66 - 70 years	ind. €4,620	ind. €11,220	ind. €13,044	ind. €5,316	ind. €14,244	ind. €16,548	ind. €6,084	ind. €16,740	ind. €20,652
> 70 years	ind. €5,748	ind. €13,872	ind. €16,140	ind. €6,600	ind. €17,604	ind. €20,484	ind. €7,476	ind. €20,772	ind. €25,584

2017 PREMIUMS FOR MEDICAL COVER

ZONE 3	ESSENTIELLE			MEDIUM			EXTENSO		
	Hospitalisation only	Hospitalisation + Routine healthcare-Maternity	Hospitalisation + Routine healthcare-Maternity + Optical Dental care	Hospitalisation only	Hospitalisation + Routine healthcare-Maternity	Hospitalisation + Routine healthcare-Maternity + Optical Dental care	Hospitalisation only	Hospitalisation + Routine healthcare-Maternity	Hospitalisation + Routine healthcare-Maternity + Optical Dental care
< 21 years	ind. €540	ind. €1,344	ind. €1,608	ind. €636	ind. €1,788	ind. €2,100	ind. €696	ind. €2,088	ind. €2,592
21 - 25 years	ind. €684 fam. €1,848	ind. €1,716 fam. €4,524	ind. €2,040 fam. €5,340	ind. €816 fam. €2,100	ind. €2,196 fam. €5,748	ind. €2,628 fam. €6,804	ind. €888 fam. €2,412	ind. €2,604 fam. €6,792	ind. €3,276 fam. €8,532
26 - 30 years	ind. €852 fam. €2,256	ind. €2,040 fam. €5,532	ind. €2,436 fam. €6,552	ind. €912 fam. €2,592	ind. €2,604 fam. €7,020	ind. €3,096 fam. €8,304	ind. €1,068 fam. €2,928	ind. €3,156 fam. €8,280	ind. €3,900 fam. €10,380
31 - 35 years	ind. €912 fam. €2,508	ind. €2,244 fam. €6,168	ind. €2,652 fam. €7,356	ind. €1,068 fam. €2,904	ind. €2,952 fam. €7,848	ind. €3,408 fam. €9,300	ind. €1,224 fam. €3,276	ind. €3,348 fam. €9,288	ind. €4,248 fam. €11,628
36 - 40 years	ind. €1,092 fam. €2,748	ind. €2,700 fam. €6,696	ind. €3,204 fam. €7,944	ind. €1,260 fam. €3,120	ind. €3,480 fam. €8,520	ind. €4,008 fam. €10,104	ind. €1,440 fam. €3,540	ind. €4,068 fam. €10,032	ind. €5,064 fam. €12,576
41 - 45 years	ind. €1,248 fam. €2,976	ind. €3,072 fam. €7,356	ind. €3,648 fam. €8,700	ind. €1,440 fam. €3,444	ind. €3,912 fam. €9,336	ind. €4,728 fam. €11,076	ind. €1,608 fam. €3,876	ind. €4,596 fam. €10,968	ind. €5,784 fam. €13,788
46 - 50 years	ind. €1,524 fam. €3,480	ind. €3,732 fam. €8,508	ind. €4,428 fam. €10,068	ind. €1,740 fam. €3,972	ind. €4,788 fam. €10,800	ind. €5,640 fam. €12,780	ind. €1,980 fam. €4,500	ind. €5,628 fam. €12,720	ind. €7,044 fam. €16,008
51 - 55 years	ind. €1,812 fam. €3,780	ind. €4,464 fam. €9,276	ind. €5,268 fam. €11,040	ind. €2,064 fam. €4,368	ind. €5,688 fam. €11,796	ind. €6,696 fam. €13,992	ind. €2,364 fam. €4,896	ind. €6,660 fam. €13,896	ind. €8,352 fam. €17,448
56 - 60 years	ind. €2,208 fam. €4,632	ind. €5,412 fam. €11,352	ind. €6,444 fam. €13,464	ind. €2,508 fam. €5,304	ind. €6,912 fam. €14,388	ind. €8,172 fam. €17,064	ind. €2,904 fam. €5,988	ind. €8,124 fam. €16,992	ind. €10,200 fam. €21,300
61 - 65 years	ind. €2,796 fam. €5,784	ind. €6,888 fam. €14,268	ind. €8,172 fam. €16,884	ind. €3,204 fam. €6,648	ind. €8,772 fam. €18,036	ind. €10,380 fam. €21,420	ind. €3,648 fam. €7,548	ind. €10,308 fam. €21,300	ind. €12,936 fam. €26,736
66 - 70 years	ind. €3,576	ind. €8,820	ind. €10,440	ind. €4,092	ind. €11,196	ind. €13,248	ind. €4,680	ind. €13,176	ind. €16,560
> 70 years	ind. €4,428	ind. €10,920	ind. €12,924	ind. €5,100	ind. €13,848	ind. €16,416	ind. €5,772	ind. €16,332	ind. €20,508

ZONE 4	ESSENTIELLE			MEDIUM			EXTENSO		
	Hospitalisation only	Hospitalisation + Routine healthcare-Maternity	Hospitalisation + Routine healthcare-Maternity + Optical Dental care	Hospitalisation only	Hospitalisation + Routine healthcare-Maternity	Hospitalisation + Routine healthcare-Maternity + Optical Dental care	Hospitalisation only	Hospitalisation + Routine healthcare-Maternity	Hospitalisation + Routine healthcare-Maternity + Optical Dental care
< 21 years	ind. €420	ind. €1,152	ind. €1,380	ind. €528	ind. €1,536	ind. €1,824	ind. €612	ind. €1,848	ind. €2,304
21 - 25 years	ind. €588 fam. €1,668	ind. €1,464 fam. €4,224	ind. €1,752 fam. €5,064	ind. €672 fam. €1,896	ind. €1,884 fam. €5,340	ind. €2,280 fam. €6,492	ind. €792 fam. €2,268	ind. €2,328 fam. €6,612	ind. €2,904 fam. €8,256
26 - 30 years	ind. €672 fam. €1,836	ind. €1,728 fam. €4,668	ind. €2,112 fam. €5,676	ind. €792 fam. €2,136	ind. €2,280 fam. €5,964	ind. €2,748 fam. €7,236	ind. €912 fam. €2,508	ind. €2,760 fam. €7,320	ind. €3,384 fam. €9,192
31 - 35 years	ind. €780 fam. €2,028	ind. €1,896 fam. €5,196	ind. €2,280 fam. €6,300	ind. €888 fam. €2,340	ind. €2,472 fam. €6,612	ind. €3,048 fam. €7,980	ind. €1,056 fam. €2,772	ind. €3,048 fam. €8,076	ind. €3,816 fam. €10,128
36 - 40 years	ind. €900 fam. €2,352	ind. €2,280 fam. €5,952	ind. €2,784 fam. €7,212	ind. €1,044 fam. €2,700	ind. €2,976 fam. €7,548	ind. €3,576 fam. €9,144	ind. €1,260 fam. €3,192	ind. €3,588 fam. €9,288	ind. €4,524 fam. €11,652
41 - 45 years	ind. €1,056 fam. €2,664	ind. €2,592 fam. €6,720	ind. €3,132 fam. €8,148	ind. €1,152 fam. €3,048	ind. €3,336 fam. €8,568	ind. €4,032 fam. €10,356	ind. €1,368 fam. €3,576	ind. €4,080 fam. €10,524	ind. €5,100 fam. €13,176
46 - 50 years	ind. €1,272 fam. €3,120	ind. €3,168 fam. €7,932	ind. €3,864 fam. €9,612	ind. €1,404 fam. €3,564	ind. €4,044 fam. €10,080	ind. €4,920 fam. €12,156	ind. €1,704 fam. €4,236	ind. €4,968 fam. €12,372	ind. €6,216 fam. €15,468
51 - 55 years	ind. €1,488 fam. €3,444	ind. €3,756 fam. €8,628	ind. €4,584 fam. €10,452	ind. €1,704 fam. €3,900	ind. €4,836 fam. €10,980	ind. €5,784 fam. €13,308	ind. €2,028 fam. €4,632	ind. €5,916 fam. €13,464	ind. €7,392 fam. €16,908
56 - 60 years	ind. €1,812 fam. €4,176	ind. €4,596 fam. €10,560	ind. €5,568 fam. €12,792	ind. €2,052 fam. €4,800	ind. €5,868 fam. €13,440	ind. €7,080 fam. €16,188	ind. €2,472 fam. €5,664	ind. €7,188 fam. €16,464	ind. €9,012 fam. €20,628
61 - 65 years	ind. €2,280 fam. €4,896	ind. €5,820 fam. €12,480	ind. €7,044 fam. €15,132	ind. €2,628 fam. €5,676	ind. €7,440 fam. €15,816	ind. €8,988 fam. €19,188	ind. €3,108 fam. €6,672	ind. €9,084 fam. €19,464	ind. €11,400 fam. €24,396
66 - 70 years	ind. €2,940	ind. €7,452	ind. €9,024	ind. €3,348	ind. €9,480	ind. €11,448	ind. €4,008	ind. €11,628	ind. €14,556
> 70 years	ind. €3,660	ind. €9,240	ind. €11,160	ind. €4,200	ind. €11,736	ind. €14,148	ind. €4,944	ind. €14,400	ind. €18,024

2 > REPATRIATION ASSISTANCE

In the case of an accident, illness or serious problems, we will come to your aid 24 hours a day, 7 days a week. Simply call us or send a fax.

TYPE OF BENEFITS	LEVELS
In the event of accident or illness:	
Medical repatriation or medical transportation to the most appropriate hospital or the country of nationality (or in the country of origin, if different)	100% of actual costs
Search and rescue expenses	up to €5,000 per person, up to €15,000 per event
Return of the insured to the host country after stabilisation	one-way economy class airline ticket or 1 st class railway ticket
Advance payment of hospital expenses in host country*	up to €15,000 (advance)
Cost of a family member if the insured is hospitalised for more than 6 days and was expatriated alone	return economy class airline ticket or 1 st class railway ticket and €80 per night up to a max. of 10 nights
Sending essential medication not available locally	100% of actual costs
Repatriation of other beneficiaries in case of repatriation of the insured	one-way economy class airline ticket or 1 st class railway ticket
Accompanying children	return economy class airline ticket or 1 st class railway ticket
In the event of the death of the insured:	
Returning the body or ashes to residence	100% of actual costs
Cost of a transport coffin for repatriation of the body by air	up to €1,500
Cost of a relative or friend attending burial abroad if the deceased insured was expatriated alone	return economy class airline ticket or 1 st class railway ticket and €50 per night up to a max. of 4 nights
Repatriation of other beneficiaries: members of the family, spouse and children living with the insured	one-way economy class airline ticket or 1 st class railway ticket
If your personal effects are lost or stolen abroad:	
Advance of funds abroad	up to €1,500
Provision of new travel document abroad	one-way economy class airline ticket or 1 st class railway ticket (advance)
Sending urgent messages	100% of actual costs
In the event of an unintentional infraction of the law abroad:	
Legal expenses incurred while abroad	up to €1,500 per event
Cost of bail while abroad	up to €15,000 per event (advance)
In the event of the death or the hospitalisation of a family member:	
Early return if a family member dies in the country of nationality	return economy class airline ticket or 1 st class railway ticket
Early return due to the hospitalisation for 5 days or more of a family member in the country of nationality	return economy class airline ticket or 1 st class railway ticket
In the event of language difficulties:	
Translation of legal or administrative documents	up to €500 per insurance year

* If you have no healthcare cover.

ANNUAL PREMIUMS 2017 (ALL TAXES INCLUDED) IN EUROS FOR EFFECTIVE DATES UP TO 16/12/2017

THE UPPER AGE LIMIT FOR APPLICATION IS 70 INCLUSIVE	EUROPEAN AND MEDITERRANEAN COUNTRIES	WORLDWIDE
Individual	€225	€372
Family	€468	€837

Europe and Mediterranean countries: Albania, Algeria, Andorra, Armenia, Austria, Azerbaijan, Belarus, Belgium, Bosnia-Herzegovina, Bulgaria, Croatia, Cyprus, Denmark, Egypt, Estonia, Faroe Islands, Finland, Metropolitan France, Germany, Georgia, Gibraltar, Greece, Hungary, Iceland, Ireland, Israel, Italy, Latvia, Lebanon, Libya, Liechtenstein, Lithuania, Luxembourg, Macedonia, Malta, Moldavia, Monaco, Morocco, Montenegro, Norway, Palestinian territory, Poland, Portugal, Romania, San Marino, Serbia, Slovakia, Slovenia, Spain, Svalbard and Jan Mayen, Sweden, Switzerland, Syria, The Czech Republic, The Netherlands, Tunisia, Turkey, Ukraine, United Kingdom, Vatican State.

3 > PERSONAL LIABILITY (PRIVATE CAPACITY) AND LEGAL ASSISTANCE

We will cover you for expenses resulting from any damage you are held responsible for in a non-business capacity. However, the commute to and from your home and your place of work is covered. Your children are also covered during extra-curricular activities.

You are covered if you, or any person you are responsible for, are held legally responsible for damage to a third party [see definition](#) while travelling to your host country and during your stay abroad.

The personal liability cover includes access to a legal, practical and administrative information service.

TYPE OF BENEFITS	LEVELS
In the event of damage caused to a third party:	
Bodily injury, material and consequential damage	up to €7,500,000 per claim and per insurance year
including:	
Inexcusable fault see definition	up to €300,000 per victim up to €1,500,000 per insurance year
Material and consequential damage	up to €750,000 per claim and per insurance year excess see definition €150 per claim
Damage (including fire, explosion and water damage to property which the insured has leased or borrowed for the organisation of family ceremonies)	up to €150,000 per claim and per insurance year excess €150 per claim
In the event of legal queries or problems:	
Legal, administrative and practical information service	by phone or email
Legal assistance in the event of a dispute (legal defence and appeal)	up to €16,000 per dispute and per insurance year

DEFINITIONS

- > **Excess:** sum for which you are responsible in the settlement of a claim.
- > **Inexcusable fault:** exceptionally serious error committed without any clear desire to cause harm to a third party.
- > **Third party:** any person who is not the insured, someone who occasionally cares for the insured's children or animals for free, and the employees of the insured.

ANNUAL PREMIUMS 2017 (ALL TAXES INCLUDED) IN EUROS FOR EFFECTIVE DATES UP TO 16/12/2017

THE UPPER AGE LIMIT FOR APPLICATION IS 64 INCLUSIVE	WORLDWIDE EXCLUDING USA AND CANADA	WORLDWIDE
Per policy:	€195	€255

Notes:

- > personal liability (private capacity) and legal assistance cover must be taken out in combination with other cover under the policy,
- > the amount of the personal liability (private capacity) and legal assistance premium only depends on the country or countries of destination,
- > the premium is the same per policy regardless of the number of persons insured.

4 > DEATH AND TOTAL AND IRREVERSIBLE LOSS OF AUTONOMY

In the event of an illness leading to death, we will pay a lump sum to the beneficiary or beneficiaries designated at the time of application.

The amount of the sum is doubled if death is caused by an accident.

In addition, the amount is fully paid in the case of total and irreversible loss of autonomy [see definition](#).

ANNUAL PREMIUMS 2017 (INCLUDING TAXES) IN EUROS PER INSURED FOR EFFECTIVE DATES UP TO 16/12/2017

THE UPPER AGE LIMIT FOR APPLICATION IS 64 INCLUSIVE	18 TO 30	31 TO 35	36 TO 40	41 TO 45	46 TO 50	51 TO 55	56 TO 60	61 TO 64
Minimum death benefit: €20,000*	€69	€81	€102	€138	€204	€273	€393	€597
Maximum death benefit: €400,000*	€1,380	€1,620	€2,040	€2,760	€4,080	€5,460	€7,860	€11,940

* doubled if death is caused by an accident

Example of premium calculation:

In order to obtain cover of €122,000, in the event of death, a person aged 37 would pay a premium of:
(€122,000 / €20,000) x €102 = €622,20 per year.

The calculation rule is as follows:

(Level of cover requested / €20,000) x Premium corresponding to €20,000 in the appropriate age group.

Notes:

- > the benefit paid in the event of death by illness may be fixed between €20,000 and €400,000,
- > the death and total and irreversible loss of autonomy cover can be subscribed by the spouse only if the spouse is expatriated also,
- > depending on the level of death benefit requested, you will be asked to complete the following medical requirements:
 - death benefit between €20,000 and €150,000: Health questionnaire,
 - death benefit between €150,001 and €250,000: Health questionnaire + Doctor's Medical report**,
 - death benefit between €250,001 and €400,000: Health questionnaire + Doctor's Medical report** + electrocardiogram, blood and urine samples (ask us for details).

** reimbursed by APRIL International if you are under 60

The amount paid for death benefit is not subject to inheritance tax under current legislation.

DEFINITIONS

- > **Total and irreversible loss of autonomy:** where the insured is totally and permanently medically unfit for gainful employment and requires the assistance of a third party to carry out basic daily tasks.

5 > INCOME PROTECTION

We will pay a daily benefit or a disability amount if you cannot work due to illness or accident. This cover ensures that you receive a determined part of your salary for a fixed period.

You can take out this cover only if you are already covered for death benefit under the policy. You are free to choose the level of daily benefit (between €20 and €200) on condition that the following rules are followed:

- > **the amount of daily benefit paid over one month must not exceed 100% of your net monthly salary (limited to 70% of your net monthly income if you started or took over a business within less than a year),**
- > **the amount of daily benefit selected depends on the level of death benefit selected: for example, for a daily benefit of €20 the death benefit selected must be at least €20,000.**

You must be in paid employment to benefit from income protection cover.

Daily benefit:

Daily indemnities may be paid starting from the 31st day or the 61st day based on the option selected and for a maximum period of 3 years. The number of days paid per month is 30 days. Daily benefit cover applies from the 31st day or the 61st day of the exemption benefit: in case of financial difficulties caused by a leave of absence from work with the right to daily benefit, you receive free social protection cover. This benefit will stop when you reach the age of 65.

Disability pension:

We will pay a long-term disability pension if you are disabled through illness or through an accident. The daily benefit is converted to an annual pension after a maximum of 3 years' payment of the daily benefit. The annual pension is paid once your condition has stabilised and until you reach retirement age, 65 at the latest. The amount of the annual pension is in proportion to the disability rate.

ANNUAL PREMIUMS 2017 (INCLUDING TAXES) IN EUROS PER INSURED FOR EFFECTIVE DATES UP TO 16/12/2017

THE UPPER AGE LIMIT FOR APPLICATION IS 64 INCLUSIVE	€20 OF DAILY BENEFIT WITH A DEFERRED PERIOD OF 30 DAYS	€20 OF DAILY BENEFIT WITH A DEFERRED PERIOD OF 60 DAYS
Minimum death benefit or <i>D.B. selected x 1,000</i>	€20,000	€20,000
Maximum annual amount <i>D.B. selected x 360</i>	€7,200	€7,200
18 to 30	€222	€195
31 to 35	€237	€207
36 to 40	€306	€273
41 to 45	€408	€354
46 to 50	€624	€540
51 to 55	€720	€627
56 to 60	€828	€717
61 to 64	€951	€822

Example of premium calculation:

A person aged 40 requesting a daily benefit of €62 with excess of 30 days will pay $(€62 / €20) \times €306 = €948,60$ per year.

Note:

- > the income protection cover can be subscribed by the spouse only if the spouse is expatriated also,
- > depending on the level of daily benefit and disability pension selected, you will be asked to complete the following medical requirements:
 - daily benefit of between €20 and €80: Health questionnaire,
 - daily benefit of between €81 and €100: Health questionnaire + Doctor's Medical report*,
 - daily benefit of between €101 and €200: Health questionnaire + Doctor's Medical report*, electrocardiogram, blood and urine samples (ask us for details).

* reimbursed by APRIL International if you are under 60

HOW THE POLICY OPERATES

USEFUL INFORMATION BEFORE YOU APPLY

DISCOVER THE
AMBASSADE POLICY
IN VIDEO FORMAT



WHO IS THE POLICY DESIGNED FOR?

Any expatriate aged between 0 and 70, not residing in France or in the French Overseas Departments and Regions is eligible for cover under this policy. Applications for personal liability (private capacity) and legal assistance, death/loss of autonomy and income protection benefits are accepted up to and including age 64.

Notes:

- > membership can be on an individual or family basis (except for death benefit and total and irreversible loss of autonomy cover and for income protection which can only be provided on an individual basis);
- > the personal liability and legal assistance premium is the same regardless of the number of persons insured under the policy;
- > the attached Health questionnaire does not need to be filled out for repatriation assistance and personal liability and legal assistance cover;
- > from the age of 60, new subscribers will be required to attend a mandatory medical visit at their own expense and complete a Medical report which is available on request from APRIL International (only for medical expenses, death and total and irreversible loss of autonomy benefit and income protection).

WHERE AM I COVERED?

For medical expenses:

Zone 1: medical expenses cover is valid worldwide (including your country of nationality).

Zone 2: cover is acquired for a year at a time in countries in zones 2, 3 and 4 (including your country of nationality if it is located in zone 2, 3 or 4). Cover is also valid in the event of accident or sudden illness during temporary stays of less than 90 consecutive days in zone 1 (including your country of nationality if it is located in this zone).

Zone 3: cover is acquired for a year at a time in countries in zones 3 and 4 (including your country of nationality if it is located in zone 3 or 4). Cover is also valid in the event of accident or sudden illness during temporary stays of less than 90 consecutive days in zones 1 and 2 (including your country of nationality if it is located in one of these zones).

Zone 4: cover is acquired for a year at a time in countries in zone 4 (including your country of nationality if it is located in zone 4). Cover is also valid in the event of accident or sudden illness during temporary stays of less than 90 consecutive days in zones 1, 2 and 3 (including your country of nationality if it is located in one of these zones).

For repatriation assistance:

European and mediterranean countries: cover is valid in the countries in this zone (including your country of nationality if it is situated in this zone). Cover also applies during stays of less than 90 consecutive days worldwide (including your country of nationality).

Worldwide: cover is valid worldwide (including your country of nationality).

If APRIL International decides that repatriation is required outside the selected zone, medical expenses cover remains in place, if it was selected.

For personal liability (private capacity) and legal assistance:

Worldwide excluding the US and Canada: cover is valid worldwide excluding the US and Canada and excluding your country of nationality. Cover also applies during stays of less than 90 consecutive days in the US, Canada and your country of nationality.

Worldwide: cover is valid worldwide excluding your country of nationality. Cover also applies during stays of less than 90 consecutive days in your country of nationality.

For death, total and irreversible loss of autonomy and income protection:

Cover is valid in your host country and during stays of less than 90 consecutive days outside your host country.

Note:

As a result of heightened tension, cover in certain countries is subject to prior agreement from APRIL International.

A comprehensive list of temporarily excluded countries can be consulted on www.april-international.com or by calling us on +33 (0)1 73 03 41 29. The list of excluded countries is liable to change.

HOW THE POLICY OPERATES (CONTINUED)

USEFUL INFORMATION BEFORE YOU APPLY

WHEN AM I COVERED?

Cover takes effect at the earliest on the 16st of the month or on the first day of the month following receipt of the completed Application form, premium payment and any additional documents requested (subject to medical approval).

HOW LONG AM I COVERED?

Cover is for a minimum period of one year (unless specified otherwise) and can be cancelled at each annual renewal date with two months' prior notice. Otherwise it is renewed automatically.

Cover ceases automatically:

- > when the age limit is reached:
 - **21** for dependent children for medical expenses benefits (26 if in full time-education), **31** for repatriation assistance benefits;
 - **65** for personal liability (private capacity) and legal assistance, death/loss of autonomy and income protection;
 - **71** for repatriation assistance;
- > if you do not pay the premium;
- > if you are no longer an expatriate. Supporting documentation must be produced.

HOW TO APPLY

1 APPLY ONLINE

You can apply online and will receive all of your insurance documents (including your insurance certificate) by email within minutes.

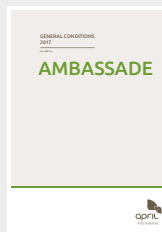
2 MAIL US YOUR APPLICATION FORM

- > Complete and sign the Application form.
- > The principal insured, their insured spouse and their legally adult children should complete and sign the Health questionnaire (unless only repatriation assistance and personal liability and legal assistance cover has been selected).
- > Please enclose payment of your 1st premium with your Application form and Health questionnaire:
 - by cheque in € made payable to APRIL International Expat *or*
 - by selecting the "pay by bank card" option on the Application form *or*
 - arrange for the 1st bank transfer to be made (include a copy of the transfer order).
- > Fill in the SEPA direct debit mandate provided with the Application form if you wish to pay the following premiums by direct debit from a bank account in euros (accepted countries: France, Monaco and Germany) and enclose details of your bank account.
- > Send your application to: APRIL International Expat - Service Adhésions Individuelles - 110, avenue de la République CS 51108 - 75127 Paris Cedex 11 - FRANCE.

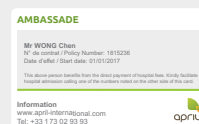
ONCE YOUR APPLICATION HAS BEEN APPROVED, YOU WILL RECEIVE:



YOUR
MEMBERSHIP CERTIFICATE
SERVING AS YOUR
INSURANCE CERTIFICATE,



THE GENERAL CONDITIONS
SHOWING HOW
YOUR POLICY OPERATES,



YOUR INSURANCE CARD
CONTAINING EMERGENCY
CONTACT NUMBERS FOR
REQUESTING ASSISTANCE
SERVICES OR BEFORE
ADMISSION TO HOSPITAL,



A GUIDE TO YOUR INSURANCE
COVER, GIVING AN OVERVIEW
OF HOW YOUR POLICY WORKS
AND ALL THE USEFUL
CONTACT DETAILS.

ADDITIONAL SERVICES

MAKING LIFE SIMPLER!



YOUR ONLINE CUSTOMER ZONE

INTUITIVE AND FAST, IT MAKES YOUR LIFE EASIER !

In just a few clicks, using your **PC**, **tablet** or **smartphone**, you can access:

- > all the documents and contact details you need (insurance certificate, insurance card, general conditions etc.),
- > your bank and personal contact details,
- > your reimbursements, if you are the insured,
- > a breakdown of your premiums, if you are the policyholder,
- > the Easy Claim service where you can submit your claims for reimbursement in just a few clicks.



MOBILE APPS

EASY CLAIM

MAKE THINGS SIMPLE BY SUBMITTING YOUR CLAIMS FOR REIMBURSEMENT VIA THE APP!

You can use Easy Claim to submit medical bills up to €400. Simply:

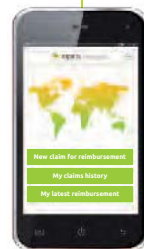
- > download the app and log in with your Customer Zone username,
- > enter the beneficiary and the date and amount of the treatment,
- > add photos of your medical bills and prescriptions,
- > send your claim for reimbursement with just one click (keeping the originals).

APRIL EXPAT

HELPING YOU PREPARE FOR YOUR TRIP AND SUPPORTING YOU ONCE YOU'RE THERE

A country guide, common expressions and medical terms in 13 languages, a checklist, contact details for health professionals worldwide and local emergency numbers.

Our apps are available free of charge from the **Apple Store**, **Google Play** and the **Windows Store**.



CUSTOMER SERVICE

Throughout your period of insurance, our Customer Service team is available to provide you with any assistance you may require in connection with your policy.

You can:

- > change the level of cover to suit your needs at any time throughout the period of cover,
- > add a beneficiary,
- > declare a birth,
- > sign up to new options,
- > update contact or bank details,
- > make any other changes to your cover.

For information and assistance, contact our team:

Tel: +33 (0)1 73 02 93 93

Email: customerservice.expat@april-international.com

THIS PERSONALISED CARD PROVIDES YOU WITH EMERGENCY CONTACT NUMBERS, AVAILABLE 24/7 FOR:

- > direct payment of hospital charges during approved hospitalisation,
- > requesting emergency assistance,
- > access the medical advisory and legal assistance services.

The card facilitates your admission to a medical centre in the event of emergency hospitalisation.

To simplify procedures, the card contains your personal details: name, first name(s) and policy number.



APRIL, CHANGING THE IMAGE OF INSURANCE



APRIL, an international insurance services group, has chosen innovation as the key to driving its development, by seeing insurance from the customer's perspective. Making this commitment, which means pushing boundaries and keeping things simple, has enabled APRIL to become in under 20 years the leading wholesale broker in France and an international authority with operations in 33 different countries.

Over 3,800 staff members insure, advise, design, manage and distribute insurance solutions and assistance services for private individuals, professionals and businesses, amounting to some 6 million policyholders. APRIL's turnover in 2015 was €798 million.

APRIL INTERNATIONAL, SPECIALISING IN INTERNATIONAL INSURANCE FOR 40 YEARS

OUR PROMISE

- › Top quality management of your insurance choices: 3 offices in Paris, Bangkok and Mexico
- › Multilingual teams at your service
- › Clear and easy to understand products supported by a range of services

For every expatriate situation, an international insurance solution

Whether you're a student, on an internship, planning a working holiday, in work or retired, travelling alone or with your family, APRIL International will support you during your time abroad with a range of comprehensive and flexible insurance solutions suitable for all kinds of expatriates and all budgets.

FOR MORE INFORMATION, CONTACT YOUR INSURANCE CONSULTANT:

FREV KOMPARO ASSURANCES

8, Rue Guy Pellerin
33114 LE BARP

☎: +33 (0)5 35 54 40 82

✉: info@komparo.fr

🌐: www.komparo.fr

181897



april international | expat

Headquarters:
110, avenue de la République - CS 51108 - 75127 Paris Cedex 11 - FRANCE
Tel.: +33 (0)1 73 02 93 93 - Fax: +33 (0)1 73 02 93 90
Email: info.expats@april-international.com - www.april-international.com

A French simplified joint-stock company (S.A.S.) with capital of €200,000 - RCS Paris 309 707 727 Insurance intermediary
Registered with ORIAS under number 07 008 000 (www.orias.fr)
Prudential Supervision and Resolution Authority - 61, rue Taitbout - 75436 Paris Cedex 09 - FRANCE
NAF6622Z - Intra-community VAT N° FR603009707727

This product is conceived and managed by APRIL International Expat and insured by Axéria Prévoyance (for the medical expenses cover, the death and total and irreversible loss of autonomy cover and the income protection cover), CHUBB (for the repatriation assistance cover and the personal liability private capacity cover) and by Solucia PJ (for the legal assistance cover).

